

Blood Donor's Contentment Questionnaire

Many thanks for your blood donor becoming.

Please, fill in this questionnaire, if you have any suggestions or comments.

Sex	<input type="checkbox"/> Woman	<input type="checkbox"/> Man			
Are you recurring blood donor?	<input type="checkbox"/> Yes	<input type="checkbox"/> No			
Evaluate the following questions by marks from 1 to 5, whereas 1 is the best and 5 is the worst mark. 1 – very good, 2 – good, 3 – partially good, 4 – bad, 5 – very bad. Please mark with a cross only one response of your contentedness degree.					
How have you been satisfied with service of the Department of Transfusion & Tissue Medicine in UH Brno?	1	2	3	4	5
1/ With system of blood collection booking:					
2/ With staffs' approach and level of communication:					
- in cloakroom					
- in blood donors' register					
- at sampling					
- in doctor's office					
- in blood collection room					
3/ With waiting time:					
4/ With organisation and course of blood collection:					
5/ With refreshment:					
6/ With the whole atmosphere in Transfusion & Tissue Dept.:					
7/ With website information for blood donors:					
8/ Your concrete observations, suggestions, questions:					
Do you want to have a response for your questions of suggestion?					
Please, give us your contact:					
E-mail:			Phone:		
@					