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Blood Donor's Contentment Questionnaire

Many thanks for your blood donor becoming. Please, fill in this questionnaire, if you have any suggestions or comments.

Sex	/oman		Man					
Are you recurring blood donor?	es		No					
Evaluate the following questions by marks from 1 to 5, whereas 1 is the best and 5 is the worst mark. 1 – very good, 2 – good, 3 – partially good, 4 – bad, 5 – very bad. Please mark with a cross only one response of your contentedness degree.								
How have you been satisfied with service of the Department of Transfusion & Tissue Medicine in UH Brno?			1	2	3	4	5	
1/ With system of blood collection booking:								
2/ With staffs' approach and level of communication:								
- in cloakroom								
- in blood donors' register								
- at sampling								
- in doctor's office								
- in blood collection room								
3/ With waiting time:								
4/ With organisation and course of blood collection:								
5/ With refreshment:								
6/ With the whole atmosphere in Transfusion & Tissue Dept.:								
7/ With website information for blood donors:								
8/ Your concrete observations, suggestions, questions:								
Do you want to have a response for your questions of suggestion?								
Please, give us your contact: E-mail:			P	hone	:			
@								